

Troubleshooting - elna eXtend 864air

Condition	Cause	
The machine does not operate.	<ol style="list-style-type: none"> 1. The machine is not been plugged in properly. 2. The power switch is turned off. 3. The safety device is activated. 	Turn the power switch ON.
The fabric is not being fed smoothly.	<ol style="list-style-type: none"> 1. The presser foot is raised. 2. The foot pressure is too low. 3. The feed dog is packed with lint. 	Lower the presser foot.
The needle breaks.	<ol style="list-style-type: none"> 1. The wrong needle is used or the needle is incorrectly inserted. 2. The needle is bent or worn. 3. The fabric is forcibly pulled. 	Pull the fabric lightly.
The thread breaks.	<ol style="list-style-type: none"> 1. The machine is not correctly threaded or the thread is tangled. 2. The thread tension is too tight. 3. The wrong needle is used or the needle is incorrectly inserted. 4. The needle is bent or blunt. 5. A poor quality thread is used. 	
Skipped stitches	<ol style="list-style-type: none"> 1. The wrong needle is used or the needle is incorrectly inserted. 2. The needle is bent or blunt. 3. The machine is not correctly threaded or the thread is tangled. 	
The seam is not sewn neatly.	<ol style="list-style-type: none"> 1. The thread is not correctly inserted between the tension disks. 2. The thread tension is too strong or too loose. 3. The machine is not correctly threaded or the thread is tangled. 4. The chaining finger is not set correctly. 5. The needle and/or the thread are not suitable for the fabric being sewn. 	
Seam puckering	<ol style="list-style-type: none"> 1. The thread tension is too tight. 2. The machine is not correctly threaded or the thread is tangled. 3. The stitch length dial and/or the differential feed dial is not correctly adjusted. 4. The chaining finger is not set correctly. 	
The fabric curls.	<ol style="list-style-type: none"> 1. The upper looper thread tension or the lower looper thread tension is too tight. 2. The chaining finger is not set correctly. 	
The fabric is not cut neatly.	<ol style="list-style-type: none"> 1. The upper knife is deactivated. 2. The upper knife is dull. 	
The cutting width is too narrow or too wide for the seam width.	<ol style="list-style-type: none"> 1. The cutting width is not adjusted correctly. 	
The looper threader does not work.	<ol style="list-style-type: none"> 1. The looper threader switch lever is not set to the "THREADING" position. 2. The looper selection lever is not set correctly. 3. The thread is not inserted into the looper threader hole 2 cm or more. 4. The thread is not drawn long enough before it is inserted into the looper threader hole. 5. The thread is tangled in front of the looper threader hole. 6. The thread is wet. 7. The thread is frayed. 8. Lint is accumulated in the looper threader pipe. 	Trim the wet thread end. Trim the thread end.
The needle threader does not work.	<ol style="list-style-type: none"> 1. The "o" mark on the belt cover is not aligned with the "-" mark on the handwheel. 2. The needle threader switch lever is not set correctly. 3. The needle threader is not used correctly. 	